

The Student Guide has been designed with the aim of making it easier to find your way around and study at the University of Aplied Sciences Velika Gorica, for both the prospective and new students at the University.

The Guide contains basic information that will help you during your studies or indicate where you can find more information or the answers to your questions.

#### ABOUT THE UNIVERSITY OF APPLIED SCIENCES VELIKA GORICA

The University of Applied Sciences Velika Gorica is a higher education institution which began its work in 2003 after obtaining the work permit from the Ministry of Science, Education and Sports. The University implements five professional undergraduate study programmes and three professional graduate study programmes.



## Professional undergraduate study Programmes

Motor Vehicles Optometry Computer Systems Maintenance Aircraft Maintenance Crisis Management Professional graduate study programmes Information Systems Crisis Management Logistics Management

The mission of the University of Applied Sciences Velika Gorica is to implement the higher education and lifelong learning activities through the continuous development and improvement of high quality and specific study programmes and lifelong learning programmes based on the principles of market competitiveness, academic excellence, and social responsibility. By educating and training experts ready to respond to contemporary challenges and needs of the labour market, the University contributes to the responsible and sustainable development of the social community.

The vision of the University of Applied Sciences Velika Gorica is to become a recognisable modern institution of higher education, competitive at the national and international level due to its specific and internationalised study programmes and lifelong learning programmes. Through the establishment of ties with partner institutions and real sector stakeholders, as well as the encouragement of mobility and development of scientific-research activities, our aim is to educate competent experts and future champions of social development by ensuring the acquisition of practical knowledge and skills during the studies and lifelong learning harmonised with the highest Croatian and European standards, and the contemporary labour market needs.



Through its activities and operations, the University encourages systematic and sustainable development, as well as having a positive impact on the society and the environment. The University has infrastructure capacities adapted to all students, employees and associates, thus enabling unimpeded work, enrolment and attendance of studies. Promotion of equal opportunities, non-discrimination and equality are fundamental principles in all areas of higher education activities at the University.

The goals of the University are to provide high-quality and recognisable higher education in the European Higher Education Area, to ensure efficient and sustainable management of the University and its quality system, as well as being active at the local, regional and national level. The main principles in the realisation of these goals are flexibility, innovation, interdisciplinarity and excellence.



**1600 ACTIVE STUDENTS** 

90 EMPLOYEES

87 EXTERNAL ASSOCIATES
FROM VARIOUS
INSTITUTIONS AND
BUSINESS ENTITIES

**4176 GRADUATED STUDENTS** 

120 COOPERATING INSTITUTIONS





### FINDING YOUR WAY AROUND THE UNIVERSITY

The main building of the University is located at the following address: Zagrebačka cesta 5, Velika Gorica.

The ground floor of the main building contains the Student Office, the Centre for Career and Psychological Support and the Library of the University of Applied Sciences Velika Gorica, which includes the Students' Reading Room.

The Deanery is located in the main building's attic





The University premises are adapted to access for people with disabilities.

The classes are held in lecture halls and classrooms equipped with all necessary equipment for all study programmes offered by the University.

Several lecture halls and classrooms are located on the first floor of the main building.

In addition to the main building, the new building of the University is located at the address Zagrebačka cesta 3. Velika Gorica.

The first floor of the main building holds the following lecture halls:

A\_180 E\_120 I\_130 The second floor of the new building holds the following lecture halls:

Α	G
В	IT1
С	IT2
D	IT3
E	Assembly
F	Hall

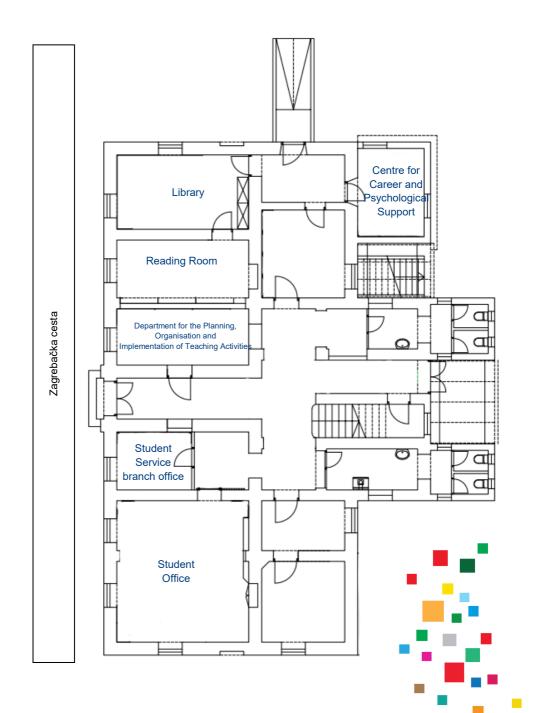
The courtyard building holds the following lecture halls

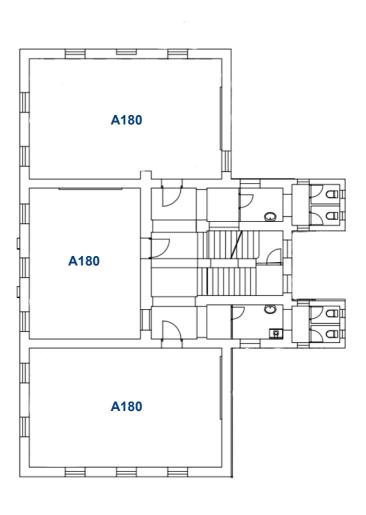
Lab\_OCO TRC\_099

The new building of the University also holds the offices of teachers and heads of study programmes. Information regarding the office hours is made available in the course implementation plans which can be found on the university intranet.



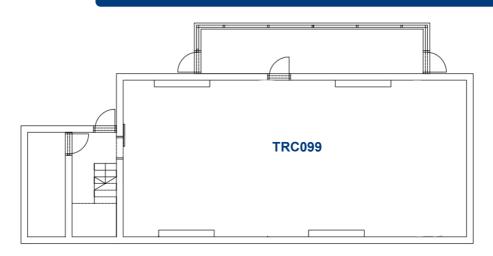
## **GROUND FLOOR PLAN OF THE MAIN BUILDING**



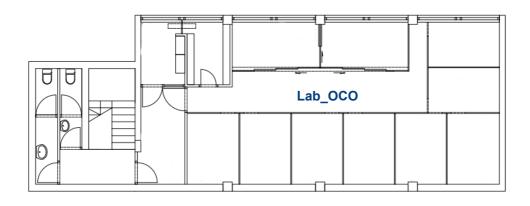


## FLOOR PLAN OF THE COURTYARD BUILDING

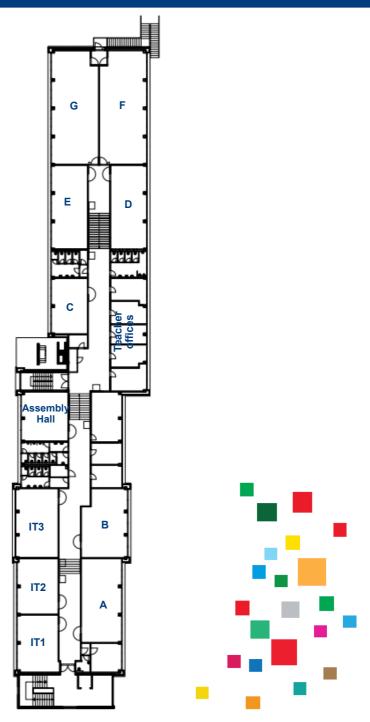
## **GROUND FLOOR**



## **FIRST FLOOR**



## FLOOR PLAN OF THE NEW BUILDING



In addition to the computer-equipped Reading Room, you may use the computers available on the second floor of the new building, next to the elevator. The Gaudeamus student club in the University courtyard is at your disposal if you want to relax and socialize with other students.



The first floor of the new building contains an Eco Corner, where you can enjoy beautiful and creative artwork and read useful information. There is also a shelf with books and magazines you can borrow or leave books you would like others to read.







The student is obliged to comply with the organisation, implementation and rules of the study programme, the general acts of the University, as well as properly fulfilling student obligations at the University.

The right to have health insurance, subsidised student meals, accommodation in a student dormitory, the right to gain employment through student centres and other rights are obtained in accordance with the Act on Scientific Activity and Higher Education and special regulations.



#### RIGHT TO HAVE SUBSIDISED STUDENT MEALS

The conditions under which the right to subsidized student meals is exercised are published on the website of the Ministry of Science and Education, and you can find more information at the following link www.srce.unizg.hr/usluge/issp/pravo-na-prehranu.



#### STUDENT CODE OF ETHICS

Students are obliged to behave as responsible members of the higher education community, complying with the legal regulations, University provisions, fundamental human rights, dignity and integrity of other persons, principles of equality, fairness, academic freedom, as well as the principles of polite behaviour and decorum towards teachers and other employees, external associates and students at the University. The rights and obligations prescribed by the University of Applied Sciences Velika Gorica Code of Ethics refer to student actions and behaviour on the premises owned or used by the University, and the actions that are in any way related to the representation or image of the University.

All Books of Regulations and acts of the University which are in force are available on the University's website, as is the Code of Ethics.



#### ACADEMIC CALENDAR

The academic calendar is a document primarily used to plan classes during the academic year, and it is available on the University's website and the intranet. The calendar contains the beginning and ending dates of the academic year, teaching periods, examination periods, dates of bank holidays and national holidays.



#### **GENERAL ACTS AND REGULATIONS IN FORCE**

All students are obliged to behave in accordance with the general acts and regulations of the University. All general acts and Books of Regulations of the University are available on the University website (link: https://vvg.hr/dokumenti/) and the intranet.



# WHAT YOU NEED TO KNOW AS A STUDENT AT THE UNIVERSITY



## UNIVERSITY INFORMATION SYSTEM (INTRANET) - PRETINAC

The University posts all official information for students, teachers and all other stakeholders on the University's website www.vvg.hr and the Pretinac information system (intranet). The intranet is the main communication tool between the students, teachers and administrative services. The students are obliged to regularly check posted messages, notices and documents on the Pretinac and act accordingly.

Through the Pretinac intranet system it is possible to:

- follow important study information
- follow the course schedule
- monitor your financial obligations
- register and deregister for exams
- review exam grades
- review exam schedule
- enrol into a semester or a new academic year
- review the accumulated course credits

You log into the Pretinac with the access data (AAIEdu@HR identity) that were assigned to you during registration, using the following link: https://pretinac.vvg.hr/

In case of any technical issues, you can use the Pretinac to send an inquiry through the Technical support module. If you have any questions related to your studies, exams or the enrolment in the next semester, you can use the Teaching affairs module to send your inquiry.



#### **GAUDEAMUS E-LEARNING SYSTEM**

The Gaudeamus system of the University of Applied Sciences Velika Gorica is a Moodle-based e-learning system intended for electronic learning via computers and computer networks (local and Internet). Course access is determined by course lecturers who assign passwords for course enrolment.



#### MICROSOFT TEAMS

Microsoft Teams allows teachers to hold lectures and office hours in the form of a conference video call or an audio call to a group of students.



#### STUDENT STATUS

The student status is acquired by enrolling at the University. Student status is held by a student during the prescribed duration of the study programme, provided that all prescribed study requirements determined by the relevant Acts, Book of Study Regulations and other general acts of the University are fulfilled

Student status certificates can be requested at the Student Office or by the following e-mail: referada@vvg.hr



## REQUIREMENTS FOR ENROLMENT INTO THE ADVANCED SEMESTER OR AN ADVANCED ACADEMIC YEAR

In accordance with the Book of Study Regulations, a student acquires the right to enrol into the next year of the study programme after the fulfilment of all study and financial obligations expressed in ECTS credits, which were taken upon enrolment in the previous year of the study programme.



#### STUDENT CARD

Student status is proven by a student ID document. The student ID document is the student card with the data listed on its surface, chip and magnetic strip. The student is required to show their student card at the Student Office, the Library or upon a lecturer's request for keeping attendance records. The student is obliged to report the loss or damage to the student card as soon as possible.



#### **ECTS CREDITS AND LEARNING OUTCOMES**

The University study programmes have been harmonised with the European Credit Transfer and Accumulation System. ECTS credits express the scope of learning based on pre-defined learning outcomes and associated workload. One ECTS credit is equivalent to 25 to 30 hours of student work during their studies.

Learning outcomes are statements about what the student is expected to know, understand, can do or assess as the result of the learning process. By realising learning outcomes through the study process, the student acquires competences for employment and self-employment. Learning outcomes are clearly defined for each course within the study programme.

## **COURSE IMPLEMENTATION AND ATTENDANCE**

Teaching is done in the form of lectures, seminars, exercises, individual and group consultation sessions, mentoring and practical teaching. Practical teaching entails working with students at teaching worksites, including on-call duties, exercises, professional practice, fieldwork and other forms of teaching that contribute to the acquisition of prescribed knowledge, skills and habits



Classes are usually held on the University premises. Exceptionally, they may be held in separate study groups outside of Velika Gorica, as well as on the premises, workshops, laboratories and teaching worksites belonging to other legal entities with whom the University has established special contractual relations. Classes may be held remotely using e-learning tools.

Class attendance at full-time and part-time study programmes is typically mandatory. Student obligations regarding class attendance are regulated by the course implementation plan and the Book of Study Regulations, while the course lecturer/course director determines possible methods of compensating for absences.

Non-attendance of lectures does not release part-time students from other obligations stipulated by the course implementation plan (exercises, seminar papers, fieldwork).

Course schedule is available on the university intranet (Pretinac).



#### WHY IS IT IMPORTANT TO ATTEND CLASSES?

Typically, the possible share of student performance points obtained during classes, expressed as a percentage, makes up to 75% of the overall grade. Student activities that may be graded during classes include active participation in classes, acquired knowledge, skills and competences (midterm exams, short tests etc.), independent work (seminar papers, assignments, preparation of presentations, case studies etc.) and other activities provided for in the study programme and the course implementation plan. The exact distribution of points for all course activities is published in the course implementation plan at the beginning of each course.



#### **TAKING EXAMS**

The final grade for each course is determined based on class activity and the results of the final exam.



#### PRELIMINARY EXAMINATIONS

Preliminary examinations are held during the duration of the course. All students who have regulated their academic obligations and fulfilled the requirements to register for the exams can take preliminary examinations.

The student is obliged to register for each preliminary or regular exam.



#### **EXAMINATION PERIODS**

Examination periods are held in winter, summer and autumn when the classes are organised by semesters, lasting each at least three weeks. Usually at least two exam dates are scheduled per course during each regular exam period. The period between the taking the exam in the same subject during the regular exam period is at least seven days. When it is justified, the Dean or the Expert Council can set supplementary exam periods.

A student who does not meet the minimum requirements for taking the exam is graded F (failed) and cannot earn ECTS credits and must re-enrol in the course in the following academic year.

#### How to register and deregister for the exams?

A student can register for a preliminary exam or a regular exam using the University intranet, starting with the date when the exam dates are made public and no later than two days before the date on which the preliminary exam or regular exam is to be held.

If the student cannot take the registered exam for any reason, they are obliged to deregister for the exam at least 24 hours before the date on which the exam is to be held

#### How many times can you take an exam?

A student can take an exam with the course lecturer for a maximum of three attempts. If a student fails to pass the exam after three attempts, the fourth time they will take the exam before the examination committee.

#### How many times can I enrol into a course I have not passed?

A student has the right to enrol into the same course they failed to pass for a maximum of two times. Exceptionally, they may be allowed to enrol into the same course for the third time if there are justified reasons to do so. A student who fails to pass the same course even after re-enrolment or the third enrolment shall withdraw from the study programme.





## **PROFESSIONAL PRACTICE**

The implementation of professional practice is defined by the Book of Regulations, which is available on the University website, together with all necessary forms.



### **COMPLETION OF STUDIES**

The procedure for study programme completion is prescribed by the Book of Regulations, which is available on the University website and on the intranet, together with all necessary forms.







### STUDY SUPPORT

#### STUDENT OFFICE

The Student Office is a service primarily focused on helping students to study successfully and have the best possible student experience. If you have any questions or issues you would like to clear, this is the place where you can get fast, verified and accurate information.

The Student Office is open to all those and any other questions at the following e-mail address: referada@vvg.hr.



#### **TEACHERS**

All teacher contact information and their e-mail addresses are available on the intranet, while the information regarding the office hours can be found within the course implementation plan.



#### **ACADEMIC MENTORS**

The mentor helps students with advice on how to navigate their studies, explains them the obligation of attending lectures and exercises, advises them regarding the procedures for exam registration, deregistration and taking, as well as the selection of elective courses, and informs them of all other activities at the University that promote study excellence or are related to study activities.

The mentor follows the students' work throughout their studies, so you will meet the mentor of your academic generation immediately after the beginning of classes in the first semester of your 1<sup>st</sup> year of studies. The mentors are available for individual consultation sessions during their regular office hours. Office hours are announced at the beginning of semester.

You can find the name of your academic mentor in the course implementation plan, which is available on the University website and on the intranet.



### CENTRE FOR CAREER AND PSYCHOLOGICAL SUPPORT

The Centre for Career and Psychological Support at the University of Applied Sciences Velika Gorica operates with the aim of improving the quality of studies and the student standard through the strengthening of personal competences and student resources.

The Centre offers the following services:

- psychological,
- academic and
- career counselling.

More information on the work of the Centre for Career and Psychological Support can be found on the following website:

https://www.vvg.hr/savjetovaliste-za-studente/, and queries may be sent to the following e-mail address: savjetovaliste@vvg.hr.



#### **INTERNATIONAL OPPORTUNITIES FOR STUDENTS**

Students at the University of Applied Sciences Velika Gorica can participate in the Erasmus+ programmes. The students can use the mobility for the purposes of a study visit or professional practice.

The University currently has 29 signed agreements with higher education institutions from the European Union, as well as four agreements with partner countries within the Erasmus programme, two of them with higher education institutions from Bosnia and Herzegovina, one with a higher education institution from Serbia and one with a higher education institution from the Ukraine



More information on the Erasmus+ programme and current competitions for student mobility can be found on the University website: https://vvg.hr/mobilnost/

For all additional information, questions or advice you can contact the Erasmus coordinator on the e-mail address erasmus@vvg.hr.

#### **LIBRARY**

The library of the University of Applied Sciences Velika Gorica has a library fund with more than 4000 copies of scientific and technical literature available for loan to students. The University of Applied Sciences Velika Gorica publishes an open-access scientific journal "The Annals of Disaster Risk Science (ADRS)".

Students can borrow a book by presenting their student card. Books are borrowed for a period of one month, with a possibility of extending the loan for an additional month. An individual library member can have a maximum of five different books at the same time. All literature available at the Library follows the plan and programme of studies offered at the University.

An integral part of the Library is the space available for individual work, i. e. the Reading Room with 12 seats. The students can use the Reading Room during the regular working hours of the library.







## **ADDITIONAL INFORMATION**



As a student representative body, the Student Assembly of the University of Applied Sciences Velika Gorica protects student interests, participates in decision-making in administrative bodies of the University and represents the students in the higher education system.



By getting involved in the work of the student assembly, you can influence the quality of your studies.

More information on the Student Assembly can be found on the University website https://www.vvg.hr/studenti/.





#### PARKING - PREFERENTIAL PARKING PERMIT

The students at the University have a right to obtain a preferential parking permit at a price of 70 kunas per month. You need to request the issuance of student status certificate and then apply for the parking permit at the VG Komunalac utility company, with the student status certificate, your student card and vehicle registration card.

VG Komunalac 01/6566 852, 01/6566 853 e-mail address: parking@vgkomunalac.hr



#### **ZDRAVSTVENA ZAŠTITA**

Students at the University can seek medical help at the Velika Gorica Health Centre, located at the following address: UI. Matice hrvatske 5, 10410 Velika Gorica.

Velika Gorica Health Centre dr Mateja Kopsa Sobota nurse Romana Knežević telephone number 01/6227 555 e-mail address: skolska.medicina.vgorica2@zzjz-zz.hr



### **CONTACT INFORMATION**



#### **EXPERT SERVICES**



#### STUDENT OFFICE

Working hours:
Mon, Wed, Fri
8:00-16:00
Tue, Thu
10:00-18:00
From 13:00 to 14:00 the Student Office is closed for students
Telephone number 01/6222 501
E-mail address: info@vvg.hr,
referada@vvg.hr

#### **LIBRARY**

Working hours: Mon, Wed, Fri 8:00-16:00 Tue, Thu 10:00-18:00 From 13:00 to 14:00 the Library is closed for students

broj telefona <u>01/7772 736</u> e-mail adresa knjiznica@vvg.hr

#### DEPARTMENT FOR THE PLANNING, ORGANISATION AND IMPLEMENTATION OF TEACHING ACTIVITIES

Telephone number 01/7897 653 E-mail address: nastavna.djelatnost@vvg.hr

#### IT SERVICE

Telephone number 01/7897 641
E-mail address:
informaticka.podrska@vvg.hr
CENTRE FOR CAREER AND
PSYCHOLOGICAL SUPPORT
E-mail address: savjetovaliste@vvg.hr

## CENTRE FOR PROFESSIONAL DEVELOPMENT AND TRAINING

E-mail address: igor.milic@vvg.hr









#### PROFESSIONAL UNDERGRADUATE STUDY PROGRAMMES

#### **Optometry**

Head of study programme dr Josip Čulig, PhD, MD, assc. prof. josip.culig@vvg.hr

#### **Aircraft Maintenance**

Head of study programme Darko Virovac, PhD, senior lecturer, eng. darko.virovac@vvg.hr

#### **Computer Systems Maintenance**

Head of study programme Aleksander Radovan, PhD, senior lecturer, eng. aleksander.radovan@vvg.hr

#### **Motor Vehicles**

Acting head Andrija Šaban, lecturer, M.Sc., eng. andrija.saban@vvg.hr

#### **Crisis Management**

Head of study programme Marinko Ogorec, PhD, col. prof. ogorecmarinko@gmail.com

#### PROFESSIONAL GRADUATE STUDY PROGRAMMES

#### **Information Systems**

Acting head
Vladimir Lebinac, M.Sc., senior lect., eng. vladimir.lebinac@vvg.hr

#### **Logistics Management**

Acting head Ivan Nađ, PhD, col. prof. ivan.nadj@vvg.hr

#### **Crisis Management**

Head of study programme Martina Mihalinčić, PhD, M. A., col. Prof martina.mihalincic@vvg.hr





## UNIVERSITY OF APPLIED SCIENCES VELIKA GORICA

Zagrebačka 5, Velika Gorica E-mail address: info@vvg.hr Telephone number 01/6222 501 www.vvg.hr