

## SATISFACTION SURVEY WITH THE TECHNICAL-ADMINISTRATIVE STAFF AND SUPPORT AT THE UNIVERSITY OF APPLIED SCIENCES VELIKA GORICA

Dear Students,

Your opinion is important to us. Please take a few minutes to complete this survey aimed at improving the study conditions at the University of Applied Sciences Velika Gorica. The survey is anonymous, and the data will be used exclusively for statistical analysis.

- Please rate your satisfaction with the following technical-administrative characteristics of University of Applied Sciences Velika Gorica on a scale from 1 to 5, where (1 means "very dissatisfied," 2 "dissatisfied," 3 "neither satisfied nor dissatisfied," 4 "satisfied," and 5 "very satisfied.")

	very dissatisfied	dissatisfied	neither satisfied nor dissatisfied	satisfied	very satisfied
1. organization of the student administration office	1	2	3	4	5
2. competence and responsiveness of the student administration office staff	1	2	3	4	5
3. flexibility of the student administration office's working hours to meet the students' needs	1	2	3	4	5
4. processing time for student applications	1	2	3	4	5
5. lecture room equipment	1	2	3	4	5
6. laboratory equipment (only for students of optometry)	1	2	3	4	5
7. quality of VVG's web pages (Gaudeamus)	1	2	3	4	5
8. lecture rooms in the Dean's office building	1	2	3	4	5
9. lecture rooms in the new building	1	2	3	4	5
10. equipment and quality of computers	1	2	3	4	5
11. conditions for students' independent work	1	2	3	4	5
12. accessibility and cleanliness of restrooms	1	2	3	4	5

2. If you have any additional comments and/or suggestions on how we could improve the quality of technical-administrative staff and support at the University of Applied Sciences Velika Gorica, please provide them.

**Thank you for your cooperation!**